



MFB BONOMI SRL has implemented, maintained and certified since a long time an Integrated Quality and Environmental Management System compliant with ISO 9001 and ISO 14001 standards to achieve and maintain the satisfaction of all interested parties over the time.

In order to ensure the continuity of the company's business, General Management is committed to defining the strategic guidelines, Vision and Mission and the objectives of the QMS.

## STRATEGIC DIRECTIONS

- To offer the market specialized solutions for the mechanical processing of water meter bodies and accessories for the distribution of drinking water.
- To be a reliable partner for customers specialized in drinking water measurement systems
- To develop a solid distribution presence on the world market
- To guarantee environmental sustainability through a product with a high rate of recyclability of the raw material

## VISION & MISSION

The quality of the product and of the service towards our customers are essential conditions for the growth of our business. The high quality reliability and environmental compliance of our products and services are strengths that we cannot give up while maintaining sustainable cost standards towards the customer. Flexibility and fast response times are a focal point, always guaranteeing high quality standards.

With this written commitment, we want to clearly define for all our employees which are the Principles for Quality and the Environment to be followed for the continuous and better success of the company.

## WE WORK TOGETHER FOR OUR CLIENT

Attention to the customer passes through a service able to guarantee maximum flexibility of delivery together with high quality with competitive costs.

We want to establish long-term relationships with our customers, starting from support activities for the design of new products.

It is essential for us to establish a relationship of cooperation and mutual trust with the customer, which is mutually useful for competitiveness and continuous improvement.

## CIRCULAR ECONOMY OF PRODUCTS

The success of our company depends on the sustainable development of products and processes in order to maximize the benefits derived from the circular economy.

The reduction of CO2 emissions is a direct / indirect goal closely linked to the energy efficiency of the machines and the ability to reuse chips coming from the mechanical machining.

## AIMS

The Management defines the following aims of QMS for the implementation of the commitments made:

- excellence in the mechanical machining of products made of non-ferrous materials
- understanding of customer needs to pursue customer satisfaction
- provision of safe, healthy working environments where everyone is aware of its role
- attention to the implementation of sector regulations on respect for the environment and cogency for a sustainable business
- involvement of suppliers in the definition of processes
- continuous improvement of processes through the constant analysis of the data collected

General Management – 06/11/2023

**MASSIMO BONOMI**

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